


Question	Product	Type	Resolution
<p>Are Swar Systems products compatible with Windows Vista?</p>	<p>All</p>	<p>Compatibility</p>	<p>Yes, all our products are Vista compatible.</p> <p>However some users, who are running Vista with Service Pack 1, might experience some audio related problem with SwarShala. Practice and Compose Panels may not produce sound. This is not due to SwarShala, but due to a bug in Vista Service Pack 1.</p> <ul style="list-style-type: none"> • Uninstall Vista SP1 through Control Panel. In some cases, uninstalling Vista SP1, solved the problem. If this doesn't solve the problem then read further. • You should check if Vista compatible drivers are available for your sound card. If not then check with your sound card manufacturer if they have released any Vista compatible drivers for your sound card. Install Vista compatible drivers for your sound cards and check if you get the sound. • If you still don't get any sound when playing Practice or Compose pane, then you'll need to apply a patch from Microsoft that should fix the problem. For that, you will first need to login under the "Administrator" user profile. If you don't see such a profile at startup, then it's probably hidden (by default). Here are the steps to activate it: <ol style="list-style-type: none"> 1. Log on Vista using your normal username (and password, if needed). 2. Click on the Start button. 3. Click on Start Search. 4. Type, cmd. 5. Right-click on the cmd option and select 'Run as administrator' from the shortcut menu. 6. In the black 'DOS box', type the following at the command line: Net help user 7. The idea of the last command is just to observe the options for Net User. In particular, examine the syntax to set the password. 8. The next instruction is the crucial command. 9. Type: <i>Net user administrator password</i> 10. Type: <i>Net user administrator /active:yes</i> 11. Check the message: The command completed successfully 12. Switch User, or logoff 13. Logon as "Administrator" using the password you entered in step 9 <p>Once you are logged as "Administrator", you can download and run the actual fix from Microsoft. For that, download the self-extracting archive (see below), save it on your hard disk and then run it. This will extract the patch installer</p>

			<p>into the folder you'll specify. Once done, run this patch installer, following the instructions, then restart your system and log under your normal user: you should then hear proper sound in SwarShala's Practice and Compose panes.</p> <p>PATCH FOR WINDOWS 32 bits Self-extracting archive : www.swarsystems.com/Downloads/dxfix.exe Password to unlock it : ywQ4o0GP9</p> <p>PATCH FOR WINDOWS 64 bits Self-extracting archive : www.swarsystems.com/Downloads/dxfix64.exe Password to unlock it : W\$_3q[pck_</p>
Can I use my rhythmic/melodic patterns created by SwarShala in other applications like CakeWalk, Nuendo, Cubase, ACID etc?	SwarShala	Compatibility	You can export your components/compositions from SwarShala as .wav (AIFF on Mac) or MIDI files. These files can then be used in other sequencers. You can do this by using 'Export as' option from File menu. Also note that dragging a component out of SwarShala on a folder or a MIDI track will automatically export there a MIDI file of the component.
Is SwarShala Standard compatible with Mac?	SwarShala	Compatibility	Yes, from version 3.1.1 SwarShala Standard is now available on Mac OS X (both PPC and Intel).
I have Windows Vista 64bits. Will SwarShala run on that?	SwarShala	Compatibility	It does work on Vista 64. Only the AstSrv.exe program needs to be moved from Windows/system32 to Windows/system64.
I have SwarShala. Can I play it using my MIDI keyboard?	SwarShala	Compatibility	SwarShala is a standalone software and doesn't support external MIDI devices. If you want to play the Swar Systems instruments using your MIDI keyboard, you need SwarPlug or SwarTrax. These products add our collection of instruments to your sequencer and/or sampler.
My operating system is Windows Vista. I can't hear anything in SwarShala's Practice/Compose panes.	SwarShala Swar Librarian	Compatibility	Check out the " Are Swar Systems products compatible with Windows Vista? " Section.
I want Indian instruments in Garageband. Which product is suitable for me?	SwarPlug	Compatibility	If you are planning to do most of your composition work in a software sequencer like LogicStudio, Cubase, Nuendo, FruityLoops, GarageBand etc..., then SwarPlug will be the product of choice. SwarPlug is a VST/Audio Units plugin that works perfectly with all the VSTi/AU compatible sequencers.

			Once you have that installed, you can open a MIDI track in Garageband (or another sequencer), assign SwarPlug to that track and then use your external MIDI keyboard for playing the Indian instruments selected in SwarPlug, or use the thousands of MIDI loops that come with the Librarian.
Will SwarPlug work with ACID?	SwarPlug	Compatibility	Yes, SwarPlug works perfectly with ACID.
I use CakeWalk as my main sequencer and am missing some Indian instruments in it. Which of your products is compatible with CakeWalk?	SwarPlug	Compatibility	SwarPlug would be a really useful tool for you. Though CakeWalk doesn't support VSTi or AU plugins natively, you can still use SwarPlug with it through a VSTi to DXi adapter. Lots of our clients are using SwarPlug successfully that way. This wrapper is now included in recent versions of CakeWalk, or you can purchase it from their site if you have an older version.
I am using ProTools as my main DAW. Can I use SwarPlug with ProTools?	SwarPlug	Compatibility	Check the " Can I use SwarPlug with ProTools? " section.
Can I use SwarPlug with ProTools?	SwarPlug	Compatibility	SwarPlug is a VSTi/Audio Units plugin, while ProTools has its own proprietary plugin protocol called RTAS and does not support VSTi/AU standards natively. However, you can still use SwarPlug or any other VSTi plugins through a VSTi-RTAS wrapper like the one available at fxpansion.com . Lots of clients are using it successfully with SwarPlug.
Can I use SwarPlug with LogicStudio?	SwarPlug	Compatibility	SwarPlug works perfectly with LogicStudio and all other VSTi/Audio Units compatible sequencers including Garageband, Cubase, FruityLoops, Acid, Digital Performer, Adobe Audition etc...
I use M-audio session software for simple compositions and Steinberg Cubase for more complicated compositions. Does your software have midi/wav loops available?	SwarPlug SwarTrax	Compatibility	SwarPlug and SwarTrax come with over 2000 pre-made patterns. You can listen to these sequences using Swar Librarian that is installed with SwarTrax and SwarPlug both. You can drag these loops from Swar Librarian window, on to your sequencer or any folder as MIDI files. You can then route these loops through SwarPlug or SwarTrax patches loaded on a software sampler. SwarTrax/SwarPlug don't contain .wav loops. To generate that, you can go for SwarShala Pro.
Is SwarPlug/SwarTrax java based? How does a java software run in	SwarPlug SwarTrax	Compatibility	SwarPlug is not Java based nor is SwarTrax. Though both come with Swar Librarian, which is a small utility that helps you go through the included collection of MIDI loops. Swar Librarian runs on Java Runtime Environment platform.

Cubase?			
Is Acid Pro 6.0 a suitable sequencer? Should I go for SwarTrax or SwarPlug?	SwarPlug SwarTrax	Compatibility	ACID supports VST plugins so SwarPlug will be a good choice.
Is any of your products compatible with KORG M3? I want to load Indian instruments on M3.	SwarPlug SwarTrax	Compatibility	By default, M3 comes with 64 MB of internal RAM only, which means that you can only load a limited number of instruments. Also the sample data in RAM memory is not backed up when the power is turned off. If you wish to keep this data, you must save it onto a media before turning off the power. Samples can be loaded from SwarPlug or SwarTrax through a USB key and then mapped one after the other using the key ranges specified in our Mappings document. However, you can also go for the additional EXB-M256 card that will give you an additional 256 MB RAM and will also allow you to import Akai S2000/3000, SoundFont patches. You'll also be able to save the samples directly on that card.
I work on MOTIF and want to load Indian instruments sounds on it. What's the best product for me?	SwarTrax	Compatibility	If you are planning to do most of your composition work on MOTIF, we would recommend SwarTrax MOTIF version. SwarTrax normally comes with Akai patches of Indian instruments, but you can get MOTIF patches on demand. It also comes with thousands of MIDI loops and a Librarian software to browse them.
I have Roland Phantom-G. I would like to download patches of Indian instruments and also MIDI files to play Hindi music. Will SwarTrax help me?	SwarTrax	Compatibility	It seems that Phantom can only load individual .Wav files and not the full Akai patches. In this case, you can import individual stroke files manually and create your own patch. For the exact procedure you'll have to consult your Phantom manual. SwarTrax can give you individual .wav samples of Indian instruments. For example you can load individual Tabla samples (tin, na, dha, dhin...), respecting the key ranges specified in our Mappings document, on your Phantom and thus create your own patch. If you want to load the entire patch in one go, you must have a sampler keyboard that can load Akai patches. Keyboards like Triton, M3 can load Akai patches in one shot. If you have such a keyboard you can use SwarTrax Akai Cd's for loading Indian instruments patches on your keyboard.
I use a Korg PA2X-Pro. Can I load Swar Systems Indian instruments on my keyboard?	SwarTrax	Compatibility	PA2X-Pro is a sampler keyboard that can import .wav, .aiff and also Akai patches. For loading Indian instruments (Swar Systems' Indian instruments patches) on your keyboard, you can use SwarTrax, which comes with Akai patches of 74 Indian instruments. For the exact loading procedure, you'll have to go through your keyboard's manual or consult KORG. Normally musicians connect external CD ROM's to the keyboard for loading Akai patches on the keyboard. Some keyboards also have a USB port for connecting external USB CD drives. For the exact process of loading Akai patches from a Akai CD-ROM, you'll have to consult PA2X-Pro's manual.
I intend to buy a	All	Features	There is one common thing across all the products, i.e. the instruments patches and the ready made patterns/loops.

<p>software/plugin that would allow me to import ready-made percussion grooves/loops/phrases etc onto my MIDI or audio track. Which is the best product for me?</p>			<p>SwarPlug is a VST/Audio Units plugin that works with all the VST/AU compatible sequencers like LogicStudio, Cubase, Neundo, FruityLoops, ACID etc. SwarPlug Xtra edition comes with 74 Indian instruments patches.</p> <p>If you are using an Akai compatible software sampler like Kontakt, Sample Tank, EXS24 you can also go for SwarTrax Akai version. SwarTrax Akai gives you all Swar Systems Indian instruments patches in Akai format. Other formats like NN-XT (for Reason), MOTIF (for MOTIF keyboards) are also available on demand. You can use SwarTrax Akai with sampler keyboards and hardware samplers also.</p> <p>Both SwarPlug and SwarTrax come with a Swar Librarian software that contains more than 2500 loops on different instruments. If you like a pattern, you can simply drag it to your sequencer. For example if you are using Cubase, you can drag the pattern from Swar Librarian window on to your Cubase tracks view as a MIDI sequence. You can route it through SwarPlug or SwarTrax loaded with appropriate patch.</p> <p>SwarShala on the other hand is a standalone software. It doesn't connect to external MIDI devices. It's a very good tool to learn about Indian music, for Practicing with Indian instruments and also for composing. It comes with over 2500 ready made patterns and sequencers that can be easily customized to your needs, or which you can create from scratch. You can then export these sequences as MIDI or Wav files to use them in your sequencers afterwards or create complete multi-track compositions within SwarShala itself.</p>
<p>Are the number of patterns available in SwarShala Standard and SwarShala Pro Xtra edition same?</p>	<p>SwarShala</p>	<p>Features</p>	<p>SwarShala Standard comes with only Tabla, Tanpura, Harmonium and Manjeera, while the Xtra edition comes with 74 Indian instruments. This means, that SwarShala Standard comes with a limited set of loops and patterns. However Tabla, Tanpura, Harmonium and Manjeera patterns are both same in SwarShala Pro and SwarShala Standard.</p>
<p>Will I get a fully activated Practice Pane with SwarShala Standard version?</p>	<p>SwarShala</p>	<p>Features</p>	<p>Yes, SwarShala Standard has all Practice Panel features but limited Compose panel features.</p>
<p>How can I create a new composition?</p>	<p>SwarShala</p>	<p>Features</p>	<p>You can start a new composition by selecting 'New Composition' option from File menu, or clicking the new composition button available on compose tool bar. You can then add tracks to your composition by selecting Add Track option from Tracks Menu, or clicking the Add Track button  available on compose toolbar</p>
<p>How do I force a echoing note to stop?</p>	<p>SwarShala</p>	<p>Features</p>	<p>You can do that by adding a "Mute" stroke. For that, click on the Cell you want to mute, select the Properties button, select the stroke to mute, select the "Mute" value in the Style drop-down list (or type it exactly that way, if missing) and then press Apply.</p>

Is there any limit in length to a composition?	SwarShala	Features	No, there is no such limit. Just a longer composition will take longer to “prepare” at the time of playback.
What is a component?	SwarShala	Features	<p>A component is a rhythmic/melodic sequence that can be reused within a composition or within another component. Components are available in the Compose pane, Sequence view. User can select any instrument supported by SwarShala through the Instruments drop-down list. Selecting a particular instrument (base) displays all the components available in that base.</p> <p>By default most instrument bases are loaded when you start the software, as we are including them in the Autoload field of the Preferences screen. However, if an instrument is missing, or you wish to load a specific base from another folder, you can do so through the File Open Base option, browsing for the corresponding .sfb file.</p>
What is the use of volume envelope?	SwarShala	Features	<p>With the help of volume envelope you can set volume variations for various parts of your sequence, by defining points of a virtual curve along which volume fluctuates.</p> <p>In a composition, volume envelopes can be set for every component separately. Volume Envelope definition dialog can be accessed from Components Set Volume Envelope menu option.</p>
What do I do with the Practice Pane?	SwarShala	Features	Practice Pane is a very helpful tool for vocalists, percussionists and instrumentalists who require rhythmic, tanpura and/or <i>lehra</i> accompaniment for their practice. So, whether you want help in your riyaz or simply want to jam along virtual Indian musicians, Practice pane is there for you!
I have bought SwarShala. Can I use the keys on my piano to play the instruments in SwarShala? Is there any program or software I can use to do this?	SwarShala	Features	SwarShala is a standalone software and doesn't support external MIDI devices. If you want to use your external MIDI devices for playing Swar Systems Indian instruments then you can go for SwarPlug. SwarPlug is a VST/Audio Units plugin that works all the VST/AU compatible applications like LogicStudio, FruityLoops, Cubase, Nuendo, ACID, Garageband etc. You can assign SwarPlug to a MIDI track and then play SwarPlug Indian instruments using your external MIDI keyboard.
Is SwarPlug multi-timbral? If not, how many instances of the plugin can I open?	SwarPlug	Features	SwarPlug is not a multi-timbral plug-in but depending upon your sequencers capability, you can open as many instances of SwarPlug as required.
How can I access the MIDI loops that come with SwarPlug/SwarTrax.	SwarPlug	Features	You can go through all the sequences and patterns that come with SwarPlug/SwarTrax using SwarLibrarian. If you like a pattern, you can simply drag it to any folder or your sequencer as a MIDI file.

Can I create patterns in Swar Librarian?	Swar Librarian	Features	SwarLibrarian is a small utility that lets you go through the included collection of loops and patterns that come with SwarPlug/SwarTrax to try them. If you like a loop, you can then simply drag it on your sequencer as a MIDI sequence, where some editing is possible within your MIDI editor. If you want an easier way of creating custom loops and then drag&dropping them as MIDI files, you can check out SwarShala.
How do I copy patterns from Librarian to my sequencer?	Swar Librarian	Features	Its very simple. Once you decide which loops to use, you can simply drag them on a MIDI track of your sequencer.
I want to know if I can create my own loops in Swar Librarian. I see cut, paste and a window at the bottom. But I am unable to do anything with these buttons.	Swar Librarian	Features	Swar Librarian is just an audition tool that lets you listen to all the patterns and sequences that come with SwarTrax and SwarPlug. There aren't any editing features there. If you like a pattern in Swar Librarian, you can simply drag it to your sequencer window as a MIDI file. If you want to create custom loops and drag&drop them to your sequencer as MIDI or wave files, then you can check out SwarShala as well.
If I drag and drop the loops from the Swar Librarian to Logic Studio, These loops are MIDI/WAV?	Swar Librarian	Features	These loops will be MIDI loops.
How long will SwarShala demo work? is there any license key required for demo?	SwarShala	Demo	SwarShala demo runs for 14 days only, there is no license code required for demo version.
I ordered a packaged version. When can I expect the package?	All	Ordering	It usually takes 2 to 4 days for a package to reach a destination in India or Europe. Count 4 to 7 days for other destinations.
How much do I have to pay towards packaging and shipping if I order a	All	Ordering	For international clients, the shipping cost is fixed at \$25. For Indian clients, the prices may vary depending upon the location. Indian customers can send a mail to sales-india@swarsystems.com and we'll confirm the shipping cost.

packaged version?			
How can I check the software before buying it?	All	Ordering	<p>You can download a Demo version of SwarShala. It comes with 14 days trial. Demo version consists of 3 instruments – <i>Tabla</i>, <i>Harmonium</i> and <i>Tanpura</i>.</p> <p>We do not have a demo version of SwarPlug at the moment, but you can check out a small audio clip of each of our instruments at www.swarsystems.com/Instruments. SwarPlug works with most VSTi/AU sequencers. Just let us know the model you are using and we'll be able to confirm whether we have tested it or not.</p>
Would I be able to download as soon as I pay? What is the most secure and fastest way to get the software?	All	Ordering	<p>Yes, if you have opted for download version, you will get the download instructions instantly on your registered email as soon as your payment is received. All our online, credit card transactions go through PayPal, which is a very secure medium. If you are not comfortable paying by credit card, you can also wire transfer money into our bank account, or even send us a Western Union money transfer. You can contact us at support@swarsystems.com to discuss with our support team regarding the best payment method for you.</p> <p>Download instructions for downloading the software are sent immediately after your payment is received, whether you order a packaged or downloadable version.</p> <p>Downloadable version has the same content as packaged one. But if you would like to have the CD and printed manual, or if you can't download 200 to 400 MB, then you can go for the packaged version, which comes for additional \$25, shipment included. Just note that some taxes/customs may apply at the time you receive the parcel.</p>
I want your product immediately. Can I download it immediately after the payment?	All	Ordering	<p>Yes, you will get the download instructions instantly on your registered email as soon as your payment is received, whether you order a downloadable version or a packaged one.</p>
I lost my SwarShala/SwarPlug CD. How can I get it again?	All	Ordering	<p>If you are a registered user, you can order a replacement CD from our online shop at http://www.swarsystems.com/shop for \$1 + \$25 shipping fees. If you are not yet registered, just send an email at registration@swarsystems.com giving your personal details, Serial Nr and Product Key that came with the package and retailer from whom you purchased it.</p> <p>Indian customers can contact us directly at sales-india@swarsystems.com.</p>
I don't want to pay through PayPal/a credit card. What other options are available?	All	Ordering	<p>Feel free to email us at sales@swarsystems.com and we'll propose you some other options like a bank account deposit/transfer or a Western Union draft.</p> <p>If you don't want to pay using your credit card, you can send us a mail at sales@swarsystems.com and we'll assist you for other payment options.</p>

			Also Indian customers can directly contact us at sales-india@swarsystems.com for special Indian prices.
What are the payment options for Indians?	All	Ordering	<p>If you live in India, you have the following payment options:</p> <ol style="list-style-type: none"> Drop a cheque in the name of 'Swar Systems India' at your nearest ICICI Bank or ATM. Deposit cash at your nearest ICICI Bank branch. Pay using your credit card. For that you'll have to send us an e-mail at support@swarsystems.com and confirm your order. We'll then get back to you with proper instructions and a payment link. <p>Swar Systems India account details are here below:</p> <p>Account Name: Swar Systems India Account No: 025005001196 Bank: ICICI Bank, Dwarka Branch</p>
I am trying to install SwarShala/SwarPlug from the CD. It goes up to 50% and then stops displaying some 'data move' error. What should I do?	All	Installation	<p>This usually happens when files that need to be overwritten by the installer are locked, for example by a running instance of SwarShala. To avoid this, close all applications on your computer, reboot, and then only launch the installer.</p> <p>If this doesn't solve the problem, then you may have a corrupted or damaged CD. You can either order a replacement CD from our website or you can directly mail to support@swarsystems.com so we'll send you the download instructions.</p>
I have the SwarPlug CD but I can't open the .sit file to install SwarPlug in my Mac. Please let me know how to install it?	All	Installation	<p>May be your CD is corrupted or you don't have a proper StuffIT expander program. Try copying the .sit file to your hard disk. If it's still not working then download StuffIT Expander. StuffIT Expander extracts .sit file contents.</p> <p>The more recent versions of SwarPlug come as a .zip file or directly the installer at the root of the SwarPlug CD.</p>
If I have SwarShala pro 3.0.11 Xtra Edition, which option do I choose in the setup? Do I have to uncheck both Hindustani and Carnatic? Or do I choose only Hindustani? There's no option of checking both Carnatic and Hindustani.	SwarShala	Installation	<p>Since you have an Xtra edition, you can choose any one of the options. It just installs a specific set of practice sessions, which you can change anyway later on. Whatever option you choose, you'll still get the full compose panel and all the instruments.</p>

<p>How do I install SwarShala on Mac?</p>	<p>SwarShala</p>	<p>Installation</p>	<p>Extract the components of SwarShalaSetup.sit (.zip) file (users having a packaged version of SwarShala can find SwarShalaSetup.sit (.zip) file on the SwarShala installation CD) in a folder or on Desktop. This will give you a SwarShalaMacOSX installation CD icon.</p> <p>Just note that from SwarShala 3.1 onwards, the downloaded file is a DMG (OS X volume) that opens and you'll find the setup icon in there. For packaged versions, you'll have the setup icon directly at the root of the CD.</p> <p>Double click on this icon to start the installation process. The installation process may take a few minutes.</p> <p>After installation process is over, go to the newly created 'SwarShala' folder on your harddisk and double click on Unlock.app. This will launch 'Unlock' screen where you should enter the Product Key received from Swar Systems.</p>
<p>Why do I need to register?</p>	<p>All</p>	<p>Registration</p>	<p>Your registration helps us in keeping you informed about the latest developments on Swar Systems' front. This is specially required from the users who buy the packaged version of the software from stores. Users who have downloaded it from the site need not register since we already have them in our records.</p> <p>Registration can be done by simply sending us the following information at registration@swarsystems.com</p> <ul style="list-style-type: none"> • Your Name • Your Address • Products Purchased • Serial Number of your package • Product Key of your package • Retailer information
<p>How many installations are allowed with a copy of SwarShala?</p>	<p>SwarShala</p>	<p>Activation</p>	<p>SwarShala can be installed on two machines, provided they are for your personal use, through a single license code. In case you need more installations, you can always contact us by sending a mail to support@swarsystems.com.</p>
<p>I recently bought a SwarShala package from a store. How do I get the unlock code for SwarShala and where do I enter it?</p>	<p>SwarShala</p>	<p>Activation</p>	<p>Windows</p> <p>First, you'll have to register your copy of SwarShala. For this, please send your registration details to support@swarsystems.com. Details should include:</p> <ul style="list-style-type: none"> - Your full name - Address - Serial Number and Product Key of the package. - Retailer from whom you purchased the software.

			<p>After you are registered, we'll send you a License code using which you'll be able to immediately unlock SwarShala online.</p> <p>If your machine is connected to Internet, just launch SwarShala, enter the License code in the License Manager screen and click on Activate. SwarShala should then be immediately activated.</p> <p>If your machine is not connected to Internet, just launch SwarShala, choose 'Phone/Email' method from the License Manager screen, note down the 12 digits Installation ID that's displayed there. Then go to some other machine where you have access to Internet, log on to www.internetactivation.com, enter the License code and the Installation ID and generate an unlock code for your machine. You can enter this unlock code in Phone/Email screen of the License Manager. This will unlock SwarShala.</p> <p>Note: SwarShala works in full mode for 14 days after installation. This should leave you sufficient time to activate it. Once this delay is over SwarShala won't launch anymore, but you can still activate it through the License Manager program. For this, go to your Swar Systems folder, open the License Manager.exe file and follow the instructions mentioned above.</p> <p>Mac</p> <p>Mac clients can use the Product Key that comes with SwarShala for the activation. At the end of the installation, you'll be asked to enter this Product Key. Make sure you type it exactly as it is: upper-case, no spaces. This will unlock SwarShala once and for all. You can also activate the software by manually running the Unlock.app file available in your 'SwarShala' folder on the hard disk.</p>
<p>While installing/running SwarShala I am getting a Windows Service error. What to do in this case?</p>	<p>SwarShala</p>	<p>Activation</p>	<p>This happens sometimes when the security of your Windows operating system prevents services from installing. You can easily solve the problem by right-clicking on the License Manager program (within Program Files/Swar Systems folder), selecting Run as Administrator and then closing that program. You should then be able to run SwarShala normally.</p>
<p>When I open SwarShala it says: Authorization failed. It opens in demo mode and I don't know where to put a serial number?</p>	<p>SwarShala</p>	<p>Activation</p>	<p>For Mac Users</p> <p>Go to your SwarShala folder on your hard disk, open the Unlock.app file and enter the exact Product Key (upper case, no spaces) that came with the package or which was sent to your by email and click on OK. This should unlock SwarShala.</p> <p>For Windows Users</p> <p>Go to your Swar Systems folder and launch the License Manager program. You can then put your License code in the provided field (if you don't have a License code yet, contact sales@swarsystems.com for it).</p> <p>If you are connected to Internet, the software will be immediately unlocked once you click on 'Activate'.</p> <p>If you are not connected to the web, select phone/email option and note down the 12 digit Installation ID that's displayed</p>

			there. Now go to a machine where you have Internet access, then log on to www.internetactivation.com , enter your License code and Installation ID and generate an unlock code for your machine. Once you have that go back to your original computer, launch License Manager, go to 'phone/email' page and enter the unlock code you generated. This should unlock SwarShala once and for all.
I am not able to run SwarShala on my new PC. My computer ID is 10 digit. What should I do to install it on my new computer?	SwarShala	Activation	<p>If your computer ID is 10 digit that means you are using an old version of SwarShala. You need to first update your software. Go to www.swarsystems.com/Updates/ page and download the latest update. We'll then send you a License Number using which you'll be able to unlock SwarShala.</p> <p><i>Maybe you are not a registered SwarShala user. If you have purchased the software from some store, kindly send your registration details to registration@swarsystems.com, then only will you be able to download all the updates.</i></p>
I am using SwarShala. Recently I changed my computer. How do I get a new unlock code for my new computer?	SwarShala	Activation	<p>For Windows Users</p> <p>You can generate an unlock code at www.internetactivation.com. You'll need to enter the License code that you have received earlier and your new computer's Installation ID. You can see your computer's Installation ID in the License Manager program, Phone/Email screen. You can launch the License Manager from within your Swar Systems file. Just note that if your new computer has Internet access, you can simply enter the License code in the Internet Activation screen of the License Manager.</p> <p>For Mac Users</p> <p>Mac users don't need any unlock code. You can use the Product Key that came with the package for unlocking SwarShala. Make sure you type it in upper case and without any space.</p> <p>If you face any problems you can always contact us at support@swarsystems.com</p>
I purchased SwarTrax/SwarPlug along with the Product Key. Is there anything else I need to unlock SwarTrax and SwarPlug?	SwarPlug SwarTrax	Activation	You can unlock SwarPlug and SwarTrax using the Product Keys that come with the package or that were sent to you through email. You don't need anything else.
SwarShala is not launching. When I try to launch it, it stops at "Loading Global Components" then just quits the loading process.	SwarShala	Executing	<p>This may be happening due to some corrupted SwarShala files. Uninstall SwarShala, manually delete Swar Systems folder for removing any trace of SwarShala files. Re-install SwarShala. This should solve the problem. Before you uninstall SwarShala, do remember to take a back up of your bases folder. After you have done a fresh installation you can use your old bases again. That way, you'll get all your patterns and sequences you created in your old bases.</p> <p>Just note that before doing that, you may make sure you are running the latest version of SwarShala. From version 3.1.1</p>

			onwards, corrupted practice sessions and default composition do not prevent SwarShala from loading anymore.
When I try launching SwarShala I get an error "Unable to open Windows Services'.	SwarShala	Executing	This error comes when the security components within SwarShala couldn't install properly due to extra security on the Windows (Vista mostly) platform. To solve the problem, you can right-click on the License Manager program (within your Swar Systems folder), select Run as Administrator option, and then close that program. You can then launch SwarShala normally.
I don't hear anything in Practice and Compose section? I am on Windows.	SwarShala	Executing	<ul style="list-style-type: none"> ➤ In most of the cases this is due to absence of an appropriate DirectX engine on your machine. Unless you are running Windows XP (it's already included), download and install the latest version of the DirectX components from www.microsoft.com/directx. Make sure you select the right version for your operating system. There is also no harm in installing it over an existing DirectX version. ➤ DirectX installation files are already included in the SwarShala installation CD. Users who have a packaged copy of the software can look for DirectX components in SwarShala installation CD. Just refer to DirectX folders and choose the one that is appropriate for your operating system. <p>If you are on Windows Vista and not able to hear anything in Practice and Compose sections, then its due to a known bug in Windows Vista Service Pack 1. Due to this, users may experience audio related problems with applications that run on DirectX platform, including SwarShala.</p> <p>There are a few workarounds for this problem. Check out the "Are Swar Systems products compatible with Windows Vista?" Section.</p>
I can't launch the Learn Section. What's the solution?	SwarShala	Executing	<p>Learn section is a Flash presentation for which Flash player should be installed on your machine. You can download Flash player from: http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=ShockwaveFlash</p> <p>We have also included the Flash player components in the CD.</p>
Changing "Default Sa" in preferences dialog box doesn't make any change in practice pane tuning. How do I tune my practice session.	SwarShala	Executing	Changing the "Default Sa" in preferences dialog box only affects Compose Pane. For making scale changes in practice pane, choose the required scale from the "Sa:" drop-down list in the part definition controls.
Can I have Hindi fonts in sequence view of practice pane?	SwarShala	Executing	Yes. To change the font to Hindi, click on the Preferences button, select 'Devanagari' from Strokes drop-down list and click OK. The changes will be reflected in Compose pane as well.

<p>SwarShala freezes while loading. What should I do?</p>	<p>SwarShala</p>	<p>Executing</p>	<p>First of all completely uninstall the software and manually delete the Swar Systems folder from C:\Program Files and then install it again. Before you uninstall SwarShala, do remember to take a back up of your bases folder. After you have done a fresh installation you can use your old bases again. That way, you'll get all your patterns and sequences you created in your old bases. If the problem persists kindly email us at support@swarsystems.com</p>
<p>I recently bought SwarShala. When I launch it I get 'main class not found' error. What do I do?</p>	<p>SwarShala</p>	<p>Executing</p>	<p>SwarShala runs on Java Platform. You need to upgrade/install the latest Java Runtime Environment (JRE). From SwarShala 3.1.1 onwards, you will need Java 6 installed. The installer for this version contains an option, checked by default, to install Java 6 update 14. If you face such a problem, you can launch the installer again and make sure that option is checked.</p> <p>If you are running a 64 bits version of Windows, check the "I am running a 64 bits version of Windows and I get 'main class not found' error when I launch SwarShala." section.</p>
<p>I am running a 64 bits version of Windows and I get 'main class not found' error when I launch SwarShala. What do I do?</p>	<p>SwarShala</p>	<p>Executing</p>	<p>SwarShala runs on Java Platform. You need to upgrade/install the latest Java Runtime Environment (JRE). From SwarShala 3.1.1 onwards, you will need Java 6 installed. The installer for this version contains an option, checked by default, to install Java 6 update 14, but that's for 32 bits systems. If you are running a 64 bits version of Windows, you'll need to download the 64 bits version of Java 6 directly from the J2SE site (http://java.sun.com/javase/downloads/?intcmp=1281). Select the JRE package, 64 bits.</p>
<p>After looping a section in compose window while it is played, it overlaps last cell of loop into the first cell of the loop. In Wind instruments the last cell keeps playing even after the loop is started again. This is very irritating.</p>	<p>SwarShala</p>	<p>Executing</p>	<p>Download the latest 3.1.1 update. We have corrected a lot of issues in this update, including this one.</p>
<p>I recently installed SwarShala updates. But now when I run practice section, it shuts down after a few minutes with a message saying 'something wrong with libshala.jnilib library.</p>	<p>SwarShala</p>	<p>Executing</p>	<p>There was a small problem with the older versions of SwarShala for Mac (3.1.0 and lower). Please go to www.swarsystems.com/Updates/ folder and download the latest version for Mac. This should solve the problem.</p>

<p>I have exported a sequence as wave file from SwarShala, but it's not opening in any software.</p>	<p>SwarShala</p>	<p>Executing</p>	<p>Looks like your exported file is corrupted. This can happen if you close the DOS (black) window before the sequence is completely exported. Try exporting again, and allow this DOS window to disappear by itself.</p>
<p>I unlocked SwarShala but when I try to open SwarShala icon it takes me right to the Shala.rar file. Why is this happening?</p>	<p>SwarShala</p>	<p>Executing</p>	<p>Check the "When I launch SwarShala, it opens with Winrar. What to do?" section.</p>
<p>When I launch SwarShala, it opens with WinRAR. What to do?</p>	<p>SwarShala Swar Librarian</p>	<p>Executing</p>	<p>This is because your have Winrar installed on your computer, and that at installation time you have assigned to it the .jar extension, which is a Java Archive file that should normally open with java (SwarShala being a Java-based application). To restore the default setting, just follow these steps:</p> <ul style="list-style-type: none"> • Open Windows Explorer • Choose Tools->Folder Options from the top menu bar • Choose 'File Type' tab • From the list of registered file types choose JAR • Click on 'Change' button down below and choose Java™ Platform SE binary from the list of Programs available. <p>Remember, SwarShala is a Java-based program, so you won't find any .exe file for launching the software. It opens through the Shala.jar file placed in your Swar Systems folder.</p> <p>Important note: you can also solve this problem by installing the 3.1.1 update, where SwarShala is launched through a new SwarShala.exe program.</p>
<p>I installed SwarPlug, but I still can't see it in Cubase (Windows version)</p>	<p>SwarPlug</p>	<p>Executing</p>	<p>If you have already installed SwarPlug, go to your Swar Systems/Plugins folder. There you'll see SwarPlug.dll file and a SwarPlugData folder. Copy both these items and paste them in your default vstplugins folder. Normally that should be C:/Program Files/Steinberg/vstplugins, unless you have specified some other vstplugins folder in Cubase.</p>
<p>How do I download the updates? My email address is not accepted by the site for downloading the updates.</p>	<p>All</p>	<p>Updating</p>	<p>For downloading the updates, you must be a registered user. If you haven't still registered your product, please send your registration details to registration@swarsystems.com. After you are registered, you'll be able to download the updates.</p> <p>If you had registered your product in the past and still your email address is not being accepted, then maybe we have a different email address in our records. In that case, please send a request for updating our records with your latest email address.</p>

I bought SwarPlug/SwarShala few years back. How can I upgrade to the latest version?	All	Updating	The Upgrade cost depends upon the version you are currently using. Contact sales@swarsystems.com for a personal upgrade price.
I bought SwarPlug/SwarShala a few years back. Now I want a Mac version of the same?	All	Updating	Just contact us at sales@swarsystems.com . If you are a registered user you will get the Mac download instructions for free.
How do I get the latest update of SwarPlug/SwarShala.	All	Updating	You can download the updates from our website at http://www.swarsystems.com/Updates/ . For more information feel free to contact us on support@swarsystems.com .
I bought SwarPlug Full Edition sometime back. How can I upgrade to Xtra Edition.	All	Updating	You can order an upgrade directly from our online shop at www.swarsystems.com/shop/ . If you are not sure which upgrade is for you, you can also contact us directly at sales@swarsystems.com .
When I shifted to Mac, I upgraded to Vol 3 (I had 1 & 2 for Windows.) Having had problems on the Mac, I did not upgrade to Vol 4 but rather upgraded to Vol. 4 on XP. That leaves me missing Vol 3 on XP.	All	Updating	No problem. You can contact us on support@swarsystems.com and we'll assist you with an appropriate upgrade option.
I am not able to download the updates from Swar Systems website. When I try to do that I am getting 'Registration not found' error.	All	Updating	This means you are not a registered user yet. Your registration helps us in keeping you informed about the latest developments on Swar Systems' front. This is specially required from the users who buy the packaged version from stores/shops. Users who have downloaded it from the site need not register since we already have them in our records. Registration can be done by simply sending us the following information at registration@swarsystems.com : Name, Address, Products Purchased, Serial Number of your package, Product Key of your package, Retailer information. After this registration you will be able to download the updates.
Are the future	All	Updating	For Updates you don't need to pay anything you can simply update your software form our website or you can send a mail to

upgrades/updates free?			support@swarsystems.com for instructions. For future upgrades (when we are adding new instruments or significant new features) we only charge a very nominal amount.
I am using an old version of SwarShala. How do I download the latest update?	SwarShala	Updating	If you are using an old version of SwarShala, go to http://www.swarsystems.com/Updates/ page. There you can see and download the available updates. Note: For downloading SwarShala updates, you should be a registered user of an old version of SwarShala.
I have installed SwarShala updates, but now SwarShala is not working normally. I don't get instruments pictures in Practice Panel and buttons in Compose Panel. Can't do anything. Whats the solution?	SwarShala	Updating	It seems you didn't follow the update instructions properly. This can happen when you don't select the existing Swar Systems folder as destination for your upgrade, and then copy/replace the folders. In this process, the original images are lost. The easiest solution for this problem is to contact us at support@swarsystems.com and we'll email you new download instructions to reinstall from scratch.
I am using SwarShala Full Edition for Mac and want to upgrade it to SwarShala 3.1 Xtra Edition with all 74 instruments. How do I do it?	SwarShala	Updating	You can pay the upgrade price and get the complete Xtra edition. Contact us at sales@swarsystems.com . We'll then prepare a special order for you for upgrade to SwarShala Xtra Edition. You'll have to pay \$40 for the upgrade to SwarShala Xtra Edition download version. If you want a packaged version, you'll have to pay additional \$25 towards packaging and shipping. Indian customers can directly contact us at sales-india@swarsystems.com
I just installed the Volume 4 upgrade on my system as per the download instructions. Now SwarShala won't start. When I click on the icon, nothing happens.	SwarShala	Updating	May be you need the latest version of Java Runtime Environment (JRE). Download the latest JRE (JRE 6 or later) from http://java.sun.com/javase/downloads/index.jsp . This should solve the problem. If the problem persists, then probably the update was not installed properly. Contact us at support@swarsystems.com . We'll then send you the latest SwarShala Xtra Edition instructions, which will be easier than applying the upgrades.
I bought SwarShala download version sometime back. Recently my computer crashed and now I am trying to download SwarShala	SwarShala	Updating	You can directly email us at support@swarsystems.com for fresh download instructions.

<p>again. How can I get the new download instructions as the old download instructions and links are no longer working.</p>			
<p>I have SwarPlug with three updates Volume-1,2,3. How can I get Volume 4 for SwarPlug?</p>	<p>SwarPlug</p>	<p>Updating</p>	<p>You can place an order for the upgrade at our online shop. In case, you face any difficult you can always contact us.</p>
<p>I recently updated to SwarShala 3.1. But now Swar Librarian is not working. How can I copy the sequences from Swar Librarian. What can I do now?</p>	<p>Swar Librarian</p>	<p>Updating</p>	<p>It seems you have an old version of Swar Librarian. You can download the latest version of Swar Librarian (v. 1.4.3) from www.swarsystems.com/Updates page. With this latest version you can simply drag the sequences directly into your sequencer or any folder in form of MIDI files.</p>